Root Cause Analysis

The root cause analysis template is a visual tool for identifying, exploring and displaying the possible causes of a specific problem. This tool is often combined with the Five Whys, a simple problem-solving technique involving asking the question "Why?" five times (or as many times as needed) to drill down to the core root cause of a problem. The goal of using this template and the Five Whys is to uncover the fundamental root cause of a problem you may be experiencing, which is important as it often significantly differs from the initial symptom.

