# General practice support



An Australian Government Initiative

North Brisbane and Moreton Bay region



# Brisbane North PHN is dedicated to supporting general practice in the North Brisbane and Moreton Bay region.

Our team has a dedicated email and phone number as a first point of contact with our Engagement Team.

Depending on the support you require, we may connect you with an engagement officer who specialise in digital health, quality systems, and quality improvement and development.

You can also access timely communication designed to provide general practices with important priority information via our monthly newsletter Practice Link and strategic adhoc communications.

Our Primary Care team delivers high quality support to you and your practice in the following areas:



### Digital health

Assist practices in the implementation and meaningful use of digital health systems e.g. My Health Record, GP Smart Referrals, ePrescribing and PRODA.





#### Primary care reform

Support practices to prepare for and implement primary care initiatives e.g. MyMedicare.



#### Quality improvement

Provide advice, resources, project opportunities and clinical tools to drive quality improvement activities in general practice, while also supporting PIP QI.



## Accreditation planning

Help general practices to undertake accreditation for the first time, or assist those undergoing re-accreditation.



#### **COVID-19 response**

Support general practices to respond to COVID-19, facilitate the flow of COVID-19 related information and coordinate the COVID-19 vaccine program within the region.



#### Workforce development

Plan and implement workforce development and training activities e.g. webinars and networking opportunities.

If you have a question or need support for your practice, email practicesupport@brisbanenorthphn.org.au or call 07 3490 3495

# Meet the Primary Care team

# **Primary Care Engagement**



Leanne Pianeda Engagement Officer (QI & development)



Michelle Casella Engagement Officer (QI & development)



Joanne Dieudonne Engagement Officer (QI & development)



Kimberley Charnock Engagement Officer (QI & development)



Jo-Lyn Harding Team Leader | Engagement



Renee Keogh Engagement Officer (QI & development)



Tammy Archdall Engagement Officer (QI & development)



Kelly Moore
Engagement Officer
(Support Coordination)



Stephanie Thompson Engagement Officer (Quality Systems)



Jessica Ruprecht Engagement Officer (Digital Health)



Stacey Rivers Manager Primary Care

Aimie Thomson
Program Support Officer



Amie Horwood Lead | Projects



Maree Lyons-Micic Workforce Development Coordinator



Alison Leitch Lead I Quality Improvement & Reform



Claudia Sauvage Coordinator | Primary Sense



Julio Robledo Project Officer | Quality Improvement and Reform

Workforce Planning and Prioritisation



Paul Wallwork
Coordinator | Workforce
Prioritisation and Planning



Do you need support for your practice?

Email practicesupport@brisbanenorthphn.org.au or call 07 3490 3495

Brisbane North PHN welcomes feedback.

To have your say visit forms.office.com/r/WYumnGsm9J