HOW ONE LARGE PRACTICE BUILT AN INTERDISCIPLINARY TEAM



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PATIENT PROFILE

Large cohort of contemporary veterans. High presentations of mental health conditions including PTSD, anxiety, depression and ADHD, together with chronic pain and musculoskeletal injuries.

TEAM ROLES



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CHALLENGES

- WIP-PS insufficient for MDT wages
- Psychologists shortages
- Need to blend multiple funding streams

- Strong chronic care coordination
- Embedded AH team
- Veteran-focused interdisciplinary care
- Fewer external referrals better care in one place



- DVA+MBS+Private billing+Medico-legal
- WIP-PS supplements MDT model

How they work together:

- Shared care plans and clinical notes across all team members
- Regular case conferencing for complex patients, especially veterans
- Specialist GP leads rehab plan development
- Nurses and practice managers coordinate care and referrals
- Daily collaboration through internal messaging and informal huddles
- Allied health professionals deliver wellness services (e.g. pilates, hydrotherapy)
- Multidisciplinary care embedded in practice culture, backed by blended funding