

# Smart Referrals

Simple > Integrated > Secure >

Digital Health Branch | Smart Referrals Statewide Support Team

Thursday, 18 July 2024



**eHealth**  
Queensland



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Government

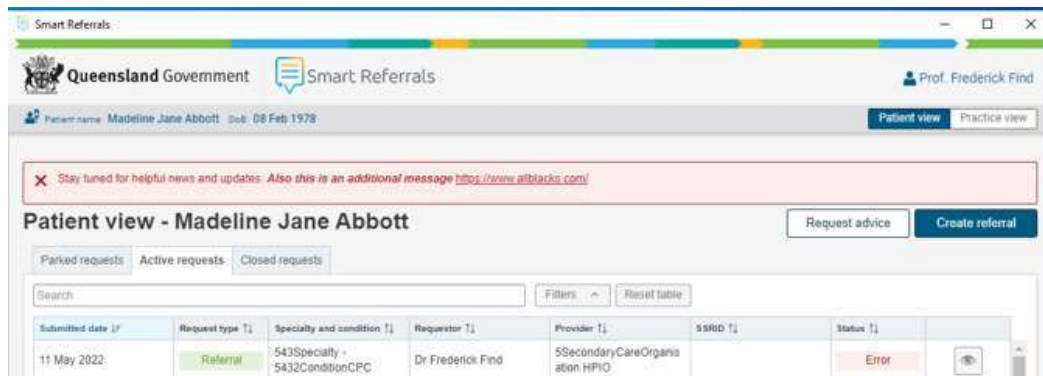
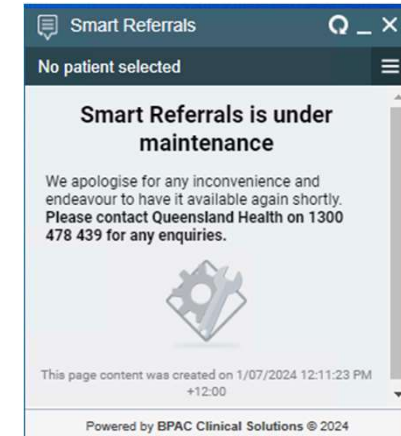


# Release 2024.Darwin (GPSR)

- This document provides detailed business information on the forecasted Release 2024.Darwin, which is scheduled for technical go live on Thursday 1<sup>st</sup> August 2024
- The planned scope is subject to System Integration Testing (SIT), End-to-End (E2E), and User Acceptance Testing (UAT). Functionality that does not successfully pass any of the testing stages may be decoupled from the release
- Downtime communications and final Release Notes will be distributed week commencing 29<sup>th</sup> July

# GPSR Maintenance Screens

- The Smart Referrals Statewide Support Team will be able to manage the availability of GPSR by enabling or disabling the **maintenance screens**, including ability to customise the displayed text to offer greater context or times of system downtime
- New **Banner message** functionality has been added to support awareness of planned activities across the Smart Referrals solution, or be used to provide education about recently delivered features



# Maximise pre-population of forms

## BMI Calculation

### Previous behaviour:

**BMI** was populated from PMS data, which could be inaccurate as the PMS' allowed users to change the weight value without providing an updated BMI.

### New behaviour:

- **BMI** is calculated within the GPCR referral form using the **Height** and **Weight** values.
- When **Height** or **Weight** is not populated from the PMS, the **BMI** field will display a message "Please update the patients height and weight information to calculate their BMI".

Observations	
🔒 Height	160 cm (8 Feb 2024)
🔒 Weight	Please update weight in your Clinical Software
🔒 BMI (kg/m <sup>2</sup> )	Please update the patient's height and weight information to calculate their BMI.
🔒 Blood pressure	125/80 (27 Oct 2011)

## CPC forms identifying required fields

### Previous behaviour:

**BMI** and **Blood Pressure** were read-only fields and were not mandatory. When a CPC form required these fields as part of the mandatory referral information, a message displayed that indicated to the user they should include **BMI** and/or **Blood Pressure**.

### New behaviour:

- When a CPC form has **BMI** and/or **Blood Pressure** required as part of the mandatory referral information, the required fields will be flagged as mandatory.
- If the flagged value is not populated from the PMS, a message will display to update the value in the Clinical Software before the user can submit the referral.

Observations	
🔒 Height	160 cm (8 Feb 2024)
* Weight	Please update weight in your Clinical Software
* BMI (kg/m <sup>2</sup> )	Please update the patient's height and weight information to calculate their BMI.
🔒 Blood pressure	125/80 (27 Oct 2011)
<input type="checkbox"/> Request clinical override of required observation data	

# Patient Contact Preference

## Validating patient contact preference

### Previous behaviour:

A GPSR user could select any contact method consent option regardless of whether the patient had the required contact information recorded in the PMS.

### New behaviour:

- Selecting a contact method will cause GPSR to check if the appropriate contact information is available.
- If the contact information is not available, the user cannot submit the referral. The user can add the missing information in the PMS or select a new contact method.

The screenshot shows a web form for patient contact preferences. At the top, there are four radio buttons for consent: 'Email' (selected), 'SMS', 'Email and SMS', and 'Neither'. Below this, a red error message states: 'The selected contact method is not provided. Please update the data in your Clinical Software.' The form includes several input fields: 'Interpreter required' (Yes/No), 'Overseas visitor' (Yes/No), 'Alternative Contact/ Carer Details' (Name, Relationship, Phone number, Mobile number), 'Does the patient have a carer?' (Yes/No), and 'Has Advance care plan?' (Yes/No). A red box on the right side of the form lists 'Missing required fields': 'Reason for referral' is missing, 'Priority' is missing, 'Patient is willing to have surgery if required?' is missing, 'Condition and Specialty' is missing, 'Service/Location' is missing, 'Investigations and imaging' must be reviewed to proceed, 'Standard clinical information' must be reviewed to proceed, and 'Does patient consent to email or SMS contact or both?' is missing. At the bottom, there are five buttons: 'Send request', 'Park request', 'Refresh content', 'Cancel request', and 'Missing fields 8'.

# Sex, Gender & Pronouns

## Improving Sex, Gender, and Pronouns capture

### Previous behaviour:

- GPSR had a **Gender** field in the Patient information section.
- **Gender** value was read-only and the user had to update the data in the PMS for it to show up in the referral.  
This was populated with '**Sex**' from Best Practice, '**Gender**' from Medical Director 4.2, and '**Sex at birth**' from Medical Director 4.3.

### New behaviour:

1. **Birth sex** dropdown field has been added to the Patient information section, with data populated from:
  - Best Practice – Sex
  - Medical Director 4.2 – Gender
  - Medical Director 4.3 – Sex at birth
2. **Pronouns** dropdown field has been added to the Patient information section, with data populated from:
  - Best Practice – Pronouns
  - Medical Director 4.2 – N/A
  - Medical Director 4.3 – Pronouns
3. **Gender** field in the Patient information section is now a dropdown, with data populated from:
  - Best Practice – Gender
  - Medical Director 4.2 – N/A
  - Medical Director 4.3 – Gender
4. **CDA PDF Referral:**
  - '**Sex**' continues to work as it had previously, but the data now comes from the '**Birth sex**' field in GPSR UI
  - The new '**Gender**' and '**Pronouns**' fields will not be available in the CDA PDF Referral received in SRWS as part of Release 2024.Darwin, this will come in a phase 2 delivery due to broader impacts to other Smart Referrals components

Gender	Female	▼
Birth sex	Female	▼
Pronouns	She/Her/Hers	▼

# Coming soon...

Additional items planned for delivery as part of Release 2024.Darwin scope, pending deployment into UAT environment and testing:

## **Obstetric history details**

Inclusion of a table in the Standard clinical information section that contains data on birth outcomes for a patient.

## **Carer details**

Carer details updated to show Next of Kin with additional details and changes to the rendered output.

## **Interpreter details**

Auto-population of interpreter details and language for Medical Director users.