

Metro North Clinical Advice Line 1800 569 099

Monday – Friday 8.30am – 4:00pm

- General Medicine and [Rapid Access Clinic](#) (TPCH catchment only)
- Haematology (Metro North wide)
- [Healthy Ageing Assessment and Rehabilitation Team \(HAART\)](#) (Kallangur Satellite Hospital catchment only)
- Heart Failure Service and [Rapid Access Clinic](#) (existing patients only, Redcliffe & TPCH catchment only)
- Inflammatory Bowel Disease (Redcliffe & Caboolture Hospital catchment only)
- Metro North Persistent Pain Centre (Metro North / Central Qld / Central West / Darling Downs / West Moreton) **Mon-Fri 0900 - 1200**
- Sexual Health (Metro North wide)
- **Surgical Rapid Assessment Unit (SRAU)**
- Termination of Pregnancy (Metro North wide)
- **Trauma Service (Metro North wide)**
- [Vestibular Rapid Access Service](#) (TPCH catchment only)

Electronic (online) request for advice

Log onto GP Smart Referrals to request advice for:

- **Cardiology (existing patients only)**
- General Medicine (TPCH catchment only)
- **Gender Services (State Wide Service)**
- Metro North Persistent Pain Centre (Metro North / Central Queensland / Central West / Darling Downs / West Moreton)
- **Neurology (Metro North wide)**
- Paediatric Medicine (TPCH & Redcliffe catchment only)
- Rheumatology (Metro North wide)
- Urology (RBWH catchment only)

Find out more about the Metro North Clinical Advice Line & Rapid Access Clinics here



Metro North wide services

Virtual Emergency Care Service (VECS) 1300 847 833
(Clinician advice line) (8.00am-10.00pm, 7 days)

Mental Health & AODS
Adult Referral Hotline - 1300MHCa 1300 642 255

Queensland Eating Disorder Service 07 3114 0809
Treatment advice for GPs to provide assistance with assessment, management and discharge planning.

Alcohol & Drug Clinical Advisory Service 1800 290 928
Medical Addiction Specialists provide clinical advice. (8.00am-11.00pm, 7 days)

GP Psychiatry Support Line 1800 161 718
Psychiatrists provide clinical advice (M-F 7.00am – 7.00pm)

Residential Aged Care District Assessment & Referral Service (RADAR) 1300 072 327
For consultation of patients in aged care facilities. Hospital and outreach service including COVID.

Older Persons Emergency Network (OPEN) 1300 072 327
Emergency care at home for older people (Caboolture & Redcliffe catchments)

PallConsult 1300 725 537
Access to advice from a specialist palliative care medical consultant. PallConsult is a backup service and should be used when clinicians are unable to access their regular palliative care specialists or if clinicians do not have easy access to specialist palliative care services. (24hours, 7 days)

Children's Advice and Transport Coordination Hub (CATCH) 13 22 82 (13 CATCH)
Non critical paediatric medical and nursing advice for health professionals (24hours, 7 days)

Metro North Central Patient Intake 1300 364 938
Outpatient Referrals enquiry line

Facility based services

Caboolture Hospital 07 5433 8888

Gynaecology (On-call Registrar) 07 5433 8888

Maternity (Antenatal Coordinator) 07 5433 8800

Paediatrics (On-call Registrar) 07 5433 8888

Repeated hospitalisations: call the Registrar prior to sending to ED as this may assist with direct admission to ward.

Kilcoy Hospital 07 5422 4411

Redcliffe Hospital 07 3883 7777

Cancer Care Coordinator 07 3883 7237
Advice about current patients and cancer services available locally. (M-F 7.30am - 3.30pm)

General Medical Assessment Unit 07 3883 7188
(On-call Registrar)
Assistance with direct admissions for management of patients with a clear diagnosis not requiring ED care.

General Surgery (On-call Registrar) 07 3049 3464

Gynaecology (Care Coordinator) 07 3883 7335

Maternity (Antenatal Referrals) 07 3049 2301

Paediatrics (On-call Registrar) 07 2005 2538

Respiratory Liaison Service 07 3049 6837
For patients with COPD and asthma – to provide education, action plans, home visits, phone follow up and may identify alternatives to admission. 0439 528 185

Metro North GP Liaison Program

Contact us to provide feedback or comments: mngplo@health.qld.gov.au

Royal Brisbane and Women's Hospital 07 3646 8111

General Medicine 07 3647 3544
Contact the EPIC Registrar for assistance with direct admissions or urgent outpatient reviews/day treatments for patients not requiring ED care.

Gynaecology (Outpatients Coordinator) 07 3646 1828

Hepatology – Hep C enquiries
Email: RBWH-HepC@health.qld.gov.au
(no patient identifiable information)

Maternity (GP Liaison Midwife) 07 3647 3960

Obstetric Medicine – incl. Diabetes 07 3647 0473
(On-call Registrar)

Oncology (Medical) 07 3646 7983

Oncology (Radiation) 07 3646 4089

Orthopaedics 07 3647 0404

The Prince Charles Hospital 07 3139 4000

Hepatitis B & C, Liver Disease 07 3139 7214
Senior Hepatology Nurse to support community treatment of Hepatitis C.

Infectious Diseases 07 3139 4000
(On-call Registrar)

Paediatrics (On-call Registrar) 07 3139 6979

(On call Consultant) 07 3139 6965

The General Practice Liaison Officers Program is a joint initiative between Metro North Hospital and Health Service and Brisbane North PHN.