

# CONTINUOUS QUALITY IMPROVEMENT PDSA TEMPLATE

CONTINUOUS QUALITY IMPROVEMENT FOCUS AREA		DATE OF PDSA CYCLE		
Improve systems process with accessing National Cancer Screening Register (NCSR).				
GOAL What is the goal we are trying to achieve?	MEASURES What measures will we use to track the achievements of our goal?	IDEAS FOR CHANGE What are we wanting to change?		
Improve the accuracy and efficiency of our practice's system of recording and identifying a patients cancer screening status by integrating clinical software with NCSR.	<p>Feedback from clinical staff at Practice meetings held before and after integration.</p> <p>Number of staff who have found NCSR integration beneficial to their clinical practice = _____</p>	<p>Register practice with NCSR and integrate with clinical software.</p> <p>Add 'Education for NCSR integration' and 'Feedback discussion' to practice meeting agendas.</p> <p>Educate clinical staff about the NCSR integration</p>		
PDSA - (Plan – Do – Study - Act)				
IDEAS What idea are we evaluating? What change can we make that will result in improvement?	PLAN How are we going to achieve our goal (who, what, when, where)	DO Was the plan completed? What did you do? Were there unexpected events or outcomes?	STUDY Record, Analyse and Reflect on the results. Did your plan result in an improvement? By how much/little?	ACT What actions will you take, or system changes will be made? (Adopt, Adapt, Abandon)
Register practice with NCSR and integrate with clinical software	PM to follow steps on NCSR quick start guide to prepare, register, and integrate clinical software	PM - needed to check PRODA first. Phoned IT support and they were able to guide through entire process!	complete	No further actions required.
Add 'Education for NCSR integration' and 'Feedback discussion' to consecutive practice meeting agendas.	<p>1st meeting held on: _____ (RN to address agenda item - NCSR education)</p> <p>2nd meeting held on: _____ (PM to record No. of staff that found the integration beneficial)</p>	PM followed up with practitioners who were not able to attend meetings	RN has been using it and finding recalls are much quicker and therefore she is able to reach more patients	No further action required

<b>Educate clinical staff about the NCSR and its integration with clinical software</b>	<b>RN to access resources from NCSR and speak with rest of clinical staff at 1st meeting</b>	<i>RN stepped through NCSR website with staff.</i>	<i>Clinical staff were not aware that NCSR could be integrated.</i>	<i>Resource sheet will be left in tearoom for education to those that missed the meeting.</i>
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EXAMPLE

# CONTINUOUS QUALITY IMPROVEMENT – **phn**

PROVIDENT HEALTH SERVICES  
A CHS COMPANY

## MODEL FOR IMPROVEMENT PDSA DIAGRAM

Model for Improvement as the framework to guide and accelerate improvement work.

