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| **CONTINUOUS QUALITY IMPROVEMENT FOCUS AREA** | **DATE OF PDSA CYCLE** |
|  **Increase the number of 715** **Health Assessments**  |  |
| **GOAL**What is the goal we are trying to achieve? | **MEASURES**What measures will we use to track the achievements of our goal? | **IDEAS FOR CHANGE**What are we wanting to change? |
| **Complete \_\_\_\_\_\_ Aboriginal and Torres Strait Islander 715 patient Health Assessments in the next \_\_\_\_\_ months**. | **Use tracking template to record:****patient appointment offer date, apt attended, 715s completed** **Start date:** **End date:** **No. 715s completed:**  | **Identify patients eligible for 715 Health assessment using Primary Sense and PRODA** **Recall eligible patients** **Record completed 715 Health Assessments to track progress** |
|  **PDSA - (Plan – Do – Study - Act)** |
| **IDEAS**What idea are we evaluating?What change can we make that will result in improvement? | **PLAN**How are we going to achieve our goal (who, what, when, where) | **DO**Was the plan completed? What did you do? Were there unexpected events or outcomes? | **STUDY**Record, Analyse and Reflect on the results. Did your plan result in an improvement? By how much? | **ACT**What actions will you take, or system changes will be made?(Adopt, Adapt, Abandon) |
| **Identify eligible patients and offer 715 HA** **using Primary Sense Health Assessment report and PRODA** | **Who: RN** **What: Print Primary Sense Health Assessment report & check eligibility in HPOS/PRODA** **When: Print monthly** | *Report printed and checked with PRODA.* *Process easy to follow* | *Several patients had 715 completed elsewhere. PRODA checking helped eliminate MBS rejections*. | *Adopt: Continue to print report and check all patients in PRODA for eligibility*. |
| **Recall eligible patients**  | **Who: RN** **What: Recalls eligible patients on Primary Sense report.****When: Every Monday** **Where: Treatment room PC** | *Recall letters, SMSs sent. Phone calls had a better uptake of appointments*. | *Several replies and apts made and recorded in the tracking*. | *Adopt: Continue to recall eligible patients*. |
| **Record completed 715 Health Assessment to track progress** | **Who: RN** **What: Record recall offer, apt and 715 completed.** **When: As offered & when completed.** **Where: Tracking spreadsheet** | *Tracking sheet printed for easy access. Recording going well*. | *Also tracking CDM after 715 completed and registering patient for IHI, CTG and MyMedicare.* | *Adopt: Continue to record in tracking.* *Adapt: Offer the additional programs at apt*. |