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| **CONTINUOUS QUALITY IMPROVEMENT FOCUS AREA** | | | | **DATE OF PDSA CYCLE** | | | |
| **Increase the number of 715** **Health Assessments** | | | |  | | | |
| **GOAL**  What is the goal we are trying to achieve? | | **MEASURES**  What measures will we use to track the achievements of our goal? | | | | **IDEAS FOR CHANGE**  What are we wanting to change? | |
| **Complete \_\_\_\_\_\_ Aboriginal and Torres Strait Islander 715 patient Health Assessments in the next \_\_\_\_\_ months**. | | **Use tracking template to record:**  **patient appointment offer date, apt attended, 715s completed**  **Start date:**  **End date:**  **No. 715s completed:** | | | | **Identify patients eligible for 715 Health assessment using Primary Sense and PRODA**  **Recall eligible patients**  **Record completed 715 Health Assessments to track progress** | |
| **PDSA - (Plan – Do – Study - Act)** | | | | | | | |
| **IDEAS**  What idea are we evaluating?  What change can we make that will result in improvement? | **PLAN**  How are we going to achieve our goal (who, what, when, where) | | **DO**  Was the plan completed?  What did you do? Were there unexpected events or outcomes? | | **STUDY**  Record, Analyse and Reflect on the results. Did your plan result in an improvement? By how much? | | **ACT**  What actions will you take, or system changes will be made?  (Adopt, Adapt, Abandon) |
| **Identify eligible patients and offer 715 HA** **using Primary Sense Health Assessment report and PRODA** | **Who: RN**  **What: Print Primary Sense Health Assessment report & check eligibility in HPOS/PRODA**  **When: Print monthly** | | *Report printed and checked with PRODA.*  *Process easy to follow* | | *Several patients had 715 completed elsewhere. PRODA checking helped eliminate MBS rejections*. | | *Adopt: Continue to print report and check all patients in PRODA for eligibility*. |
| **Recall eligible patients** | **Who: RN**  **What: Recalls eligible patients on Primary Sense report.**  **When: Every Monday**  **Where: Treatment room PC** | | *Recall letters, SMSs sent. Phone calls had a better uptake of appointments*. | | *Several replies and apts made and recorded in the tracking*. | | *Adopt: Continue to recall eligible patients*. |
| **Record completed 715 Health Assessment to track progress** | **Who: RN**  **What: Record recall offer, apt and 715 completed.**  **When: As offered & when completed.**  **Where: Tracking spreadsheet** | | *Tracking sheet printed for easy access. Recording going well*. | | *Also tracking CDM after 715 completed and registering patient for IHI, CTG and MyMedicare.* | | *Adopt: Continue to record in tracking.*  *Adapt: Offer the additional programs at apt*. |